

Refund Policy – Kansas City NFL FLAG & Just Compete Sports

We want all families to fully understand our refund policy **before registering**.

Registration reserves a limited roster spot and supports pre-season expenses such as uniforms, field rentals, and league administration. Your registration and payment are a **commitment to play**.

Refunds Will Not Be Issued For

- **Schedule Conflicts** – including other sports, school activities, music lessons, Scouts, or similar commitments. Please list any known conflicts on the player registration form.
- **Practice Day/Time Requests** – We cannot guarantee specific practice days or times. Refunds will not be issued if we cannot meet a requested schedule.
- **Player and/or Coach Requests Denied** – Team, coach, or teammate requests are not guaranteed. Players are placed according to league needs and registration order.
- **After Team Information Is Distributed** – Once rosters or team communications are released, or if a player withdraws after the start of the season, no refund will be given.
- **Schedule or Field Changes** – Practice and game times/locations may change due to city field assignments, weather, or other circumstances. Refunds are not issued for these adjustments.
- **Missed Practices or Games** – No refunds for player absences or voluntary withdrawal.

When Refunds May Be Considered

Refunds will be considered **only** in the event of a documented **illness, injury, or other medical reason** that prevents participation. A signed note from the attending physician is required. Approved refunds may be **prorated**, and an administrative fee may be deducted to cover incurred costs.

How to Request

Submit written requests to refunds@justcompete.org within **7 days of the incident** requiring withdrawal. Include the player's name, league location, and supporting medical documentation.

Falsifying Information Policy

If you are caught falsifying information on the registration, your child/ward will be removed from the program with **no refund or credit**. Teams are formed by school and by age/grade appropriateness. The integrity of this league depends on truthful information.

Kansas City NFL FLAG and Just Compete Sports reserve the right to request proof of school, grade, or age. You agree to provide such proof. Failure to provide requested proof may result in removal from the program with **no refund**, at the sole discretion of Kansas City NFL FLAG and/or Just Compete Sports.

This Falsifying Information Policy is applied in accordance with and incorporates the **Refund Policy** above.

Excusable Delays and Force Majeure

Kansas City NFL FLAG and Just Compete Sports acknowledge that circumstances beyond their control may delay or prevent performance under this Agreement. Such circumstances include acts of God, natural disasters, epidemics, wars, or government orders (**Force Majeure**).

In the event of Force Majeure, performance obligations will be **excused**. This does not cancel or terminate the Agreement unless communicated in writing. The timeline for league operations will be adjusted accordingly.